



IMPORTANT NOTICE

Cessation of Cash Deposits and Cash Payments by Non–Account Holders

We have seen an increase in the adoption of digital, online and self-serve platforms for banking activities in recent years. As a drive to further improve operational efficiency, we will be making the following changes.

Please note:

From 29 April 2024, Cash Deposit and Cash Payments by Non–Account holders will be discontinued at our Branches and Wealth Centres.

This means that individuals will no longer be able to make cash deposits and cash payments into account(s) for which they are not the primary and/or joint accountholder.

We apologize for any inconvenience caused.

Existing customers can continue deposit cash into their own accounts at our Branches and Wealth Centres.

We continue to offer you easy and convenient digital options to manage your everyday banking needs seamlessly, using Citi Mobile® App or Citibank Online. Visit www.citibank.com.sg/MOB to learn more.

For more information, please contact our CitiPhone Banking on 6225-5225 or 6225-5226.

Thank you.