

Terms and Conditions for Citi ThankYou[™] Rewards Year-end Promotion ("Promotion"):

- 1) Offer is valid from 1 November 2023 to 29 February 2024 ("Promotion Period"), both dates inclusive.
- 2) Only principal/primary Cardholders of the following Citibank Credit Cards ("Eligible Cardholders") will be eligible to participate in this Promotion: Citi Platinum, Citi Rewards, Citi Clear Platinum, Citi Gold, Citi Classic, Citi Clear Classic, Citi Clear, Citi PremierMiles, Citi Business, Citi Corporate, Citi Prestige, Citi ULTIMA and Citi Lazada Cards (each an "Eligible Card"). The discounted rate off Points/Miles will depend on the Eligible Card type.
- 3) Citi ULTIMA, Citi Prestige, and Citi PremierMiles Cardholders will enjoy 25% off Points/Miles for redemption on selected merchants on the Citi ThankYou Rewards website at www.citibank.com.sg/rewards or Citi Mobile[®] App. The discounted rate will be as reflected on the Citi ThankYou Rewards website at www.citibank.com.sg/rewards or Citi Mobile[®] App. Cardmembers will need to sign into their online account on the Citi ThankYou Rewards website at www.citibank.com.sg/rewards or Citi Mobile[®] App to view the discounted rate.
- 4) Citi Platinum, Citi Rewards, Citi Clear Platinum, Citi Gold, Citi Classic, Citi Clear Classic, Citi Clear, Citi Business, Citi Corporate and Citi Lazada Cards Cardholders will enjoy 15% off Points for redemption on selected merchants on the Citi ThankYou Rewards website at www.citibank.com.sg/rewards or Citi Mobile® App. The discounted rate will be as reflected on the Citi ThankYou Rewards website at www.citibank.com.sg/rewards or Citi Mobile® App. Cardmembers will need to sign into their online account on the Citi ThankYou Rewards website at www.citibank.com.sg/rewards or Citi Mobile® App to view the discounted rate.
- 5) "Points" refer to the Citi ThankYou Rewards Points earned on Citi Platinum, Citi Rewards, Citi Clear Platinum, Citi Gold, Citi Classic, Citi Clear Classic, Citi Clear, Citi Business, Citi Corporate, Citi Prestige, Citi ULTIMA and Citi Lazada Cards.
- 6) "Miles" refer to the Citi Miles earned on Citi PremierMiles Cards.
- 7) There is no limit to the number of redemptions made during the Promotion Period and multiple redemptions are allowed within a single transaction on the Citi ThankYou Rewards website at www.citibank.com.sg/rewards or Citi Mobile[®] App. However, redemption channels and/or conditions may be changes or varied at Citi's reasonable discretion.
- 8) For merchant specific terms and conditions or limitations, please refer to the Product Information under each respective merchant listing on the Citi ThankYou Rewards website at www.citibank.com.sg/rewards or Citi Mobile[®] App.
- 9) Citi is not a supplier of the product/service purchased and will not accept any liability in relation thereto.
- 10) Citi is not an agent of the merchants and makes no representation as to the quality of goods and services provided.
- 11) Citi shall not be responsible for the quality, merchantability or the fitness for any purpose or any other aspect of the products and/or services provided by third party or merchant.

- 12) All disputes about quality or performance of the product and/or services should be resolved directly with the merchant.
- 13) All offers are not valid with other promotions, discounts, privileges, set menus, special menu, membership privileges, VIP privileges, vouchers and cards, unless otherwise stated.
- 14) All offers are subject to the additional terms and conditions of the respective merchant.
- 15) Notwithstanding anything herein, Citi shall not at any time be responsible or held liable for any loss, injury, damage or harm suffered by or in connection with the products and/or services provided by third parties.
- 16) Citi and the respective merchant(s) reserve the right, at their reasonable discretion, to vary, add to or delete the Promotion terms and/or terminate the Promotion at any time. Additional Citi ThankYou Rewards terms and conditions apply and are available on the Citi ThankYou Rewards website at www.citibank.com.sg/rewards or Citi Mobile[®] App.
- 17) "Citi" means Citibank Singapore Limited.