



## Revisions to E-Payments User Protection Guidelines effective 16 December 2024

We refer to the E-Payments User Protection Guidelines (the “Guidelines”) issued by the Monetary Authority of Singapore in September 2018 and amended thus far. We wish to inform you that with effect from 16 December 2024, the Guidelines will be enhanced to uplift standards of anti-scam controls across the financial sector and place a greater emphasis on consumer vigilance and responsibility.

You have, pursuant to the terms and conditions governing your account(s) with us, agreed to observe the duties imposed on you under the Guidelines. A tracked changed version of the Guidelines is [here](#) reflecting your additional duties under section 3.

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